

High above the hushed crowd, Rex tried to remain focused. Still, he couldn't shake one nagging thought: He was an old dog and this was a new trick.

# HOUSING FIRST



## **More than a nice caring thing to do!**

- Mental Health: A Report of the Surgeon General
- The Olmstead Decision and the ADA
- A few words from President Bush

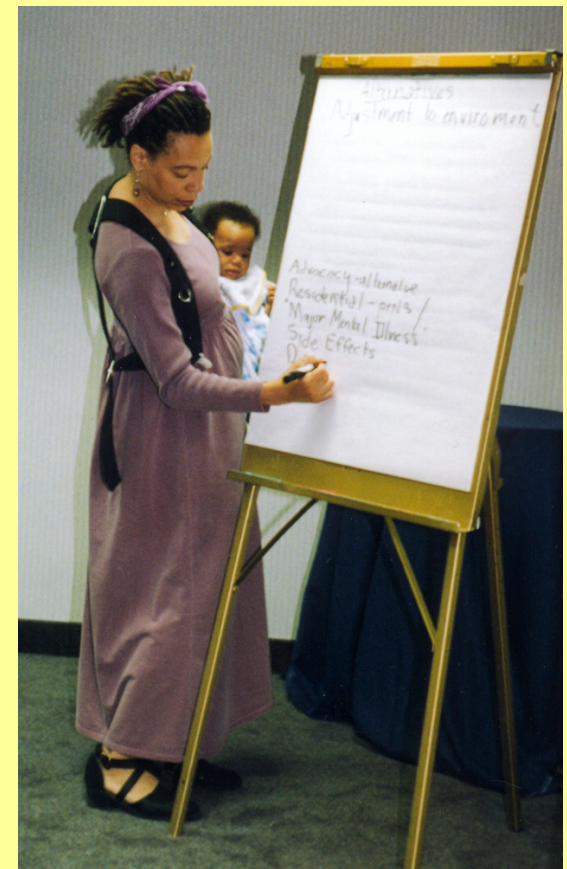


# ACES Members Systems of Care



# Individualized Service Planning

- Assign a service coordinator
- Organize and convene a “Resource Coordination Team”
- Implement “Strengths Discovery” planning process
- Design “Service Coordination Plan”



**STRENGTH BASED**

DISCOVERY

PTP: This is not about fixing people.  
Learn to See with the Magic Eye!



Magic Eye



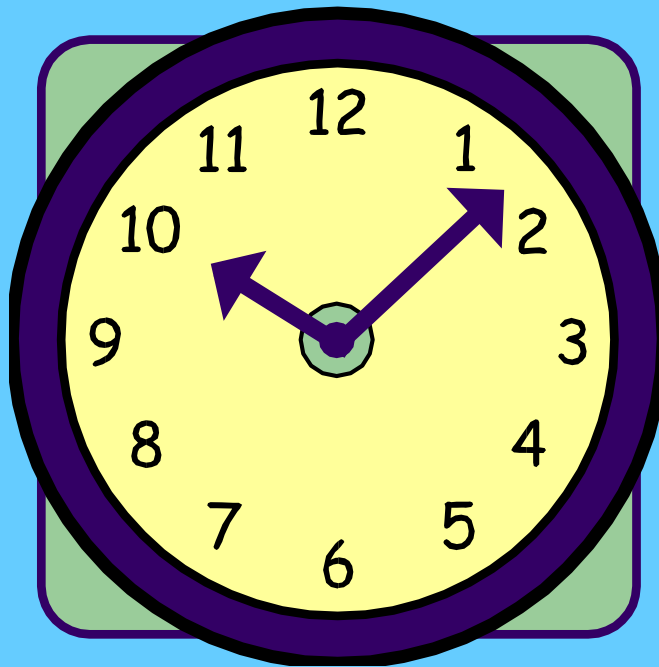
# **VALUES AND BELIEFS**

- PEOPLE HAVE STRENGTHS & CAN CHANGE.
- PEOPLE DESERVE RESPECT.
- FRIENDS, RELATIVES & COMMUNITIES ARE OUR ALLIES AND BEST RESOURCES.

1. STRENGTHS ARE WHAT ULTIMATELY RESOLVE ISSUES OF CONCERN.
2. IT IS IMPORTANT TO PROMOTE OPPORTUNITIES FOR PEOPLE TO SHOW THEIR STRENGTHS.
3. LOOKING FOR AND BUILDING ON SOMEONE'S STRENGTHS IS AN ADVANCED SKILL.



# 24 HOUR



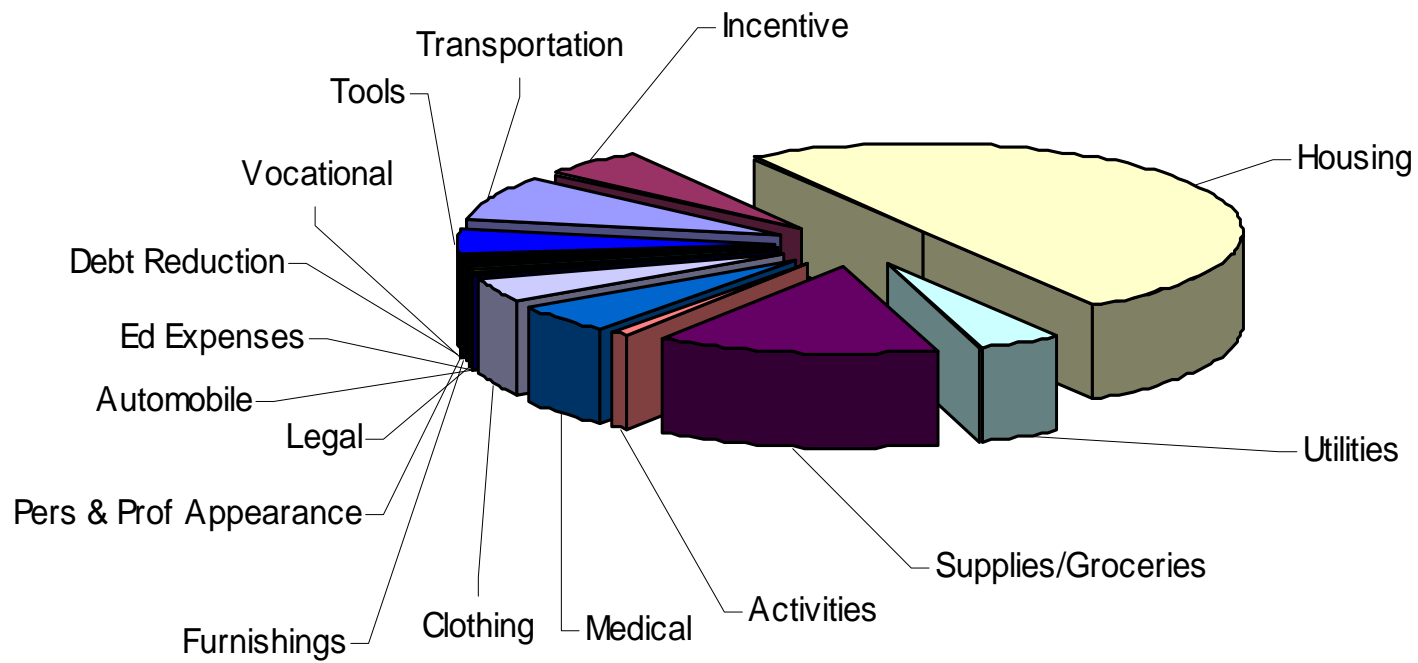
# CLOCK

**PTP: CRISIS IS WHEN THE ADULTS DON'T KNOW WHAT TO DO.**

If you Need to Think Outside the Bucks \$  
You Must be Able to Spend Outside the Box.

Medicaid & MRO Leveraged Staff  
Provide Resource Coordination  
And Treatment Services

## SERVICE CATEGORIES



Sustainable and Supported Housing  
Requires New and Innovative  
Collaborations, Funding Streams and  
Accounting Processes.

If systems cannot change (now) then let  
Technology & Partnerships blend  
resources at the tenant level.

**COLLABORATION**

**RELATIONSHIP**

PTP: TIME WOUNDS ALL HEELS!







# **Unconditional Inter-Organizational Care**

## **A New Code for Housing and Service Partnerships**

- **Never give up!**
- **Problems are Opportunities to Strengthen Relationships**
- **Continuous Communication**
- **Forgiveness**
- **Thinking the Best of Each Other**
- **Guaranteeing Successes!**







## A FUNNY THING HAPPENED ON THE WAY TO THE ACES MEMBERS

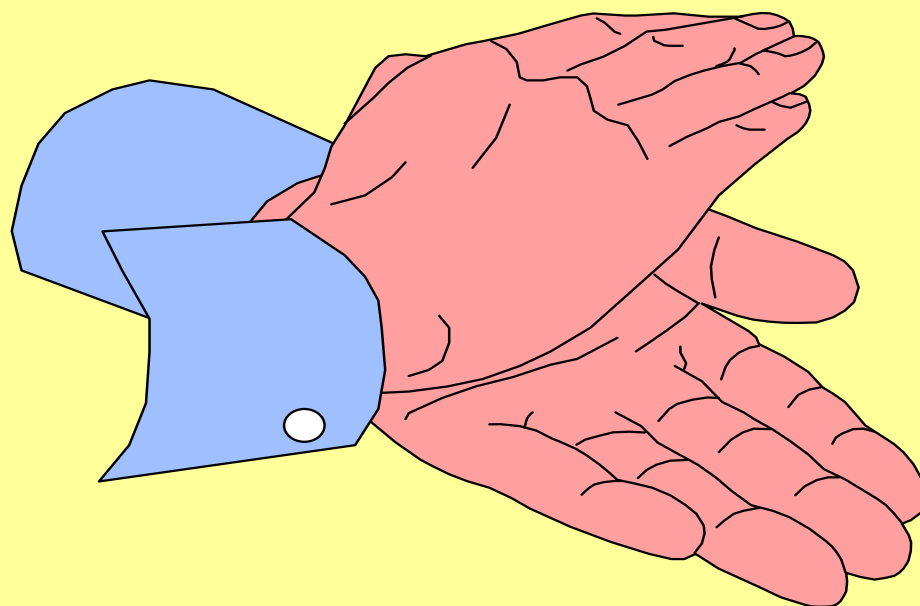
- We learned they needed to be listened to
- We learned to discover their strengths
- We learned that their full inclusion = Success
- We learned that their needs did not = services
- We learned that they could manage, even if they didn't live how we thought they should
- We learned that many of our current approaches for “helping” needed to change



# Points of Interest

- Grant funding does not equal sustainability. We need to merge existing public funds and community resources with accountable private sector housing & service management.
- Increase access to and efficiency of empowerment & entitlement benefit application.
- Treatment and support of applicants and disabled individuals for resources needs to be free of discrimination, stigma and prejudice.
- Remove barriers to use of existing housing stock and keeping empty subsidized units filled.
- Systems change requires the full inclusion of those we serve.
- The Blueprint to End Homelessness is a vision that is achievable.

# **APPLAUSE**



# **THANK YOU!**